

# Motor Engineer Role Profile

## Job Title

Motor Engineer (Desktop – Office/Hybrid)

## Reports to

Engineering Manager

## About the Role

Contior delivers independent motor engineering services across multiple client types within the automotive and insurance sectors. The strength of our service is rooted in the technical expertise, judgement, and professionalism of our engineers.

We are committed to continuous professional development, ensuring our engineers remain industry-leading in technical capability, commercial awareness, and customer delivery.

The Investors in People accreditation we hold provides the basis of our commitment but our engineers must share the desire to be the best informed and qualified in the industry.

## Role Purpose

As a Motor Engineer, you will apply technical expertise, industry knowledge, and commercial judgement to assess vehicle damage, determine repair methodology, and control costs while maintaining safety and manufacturer standards. Working from desktop you will deal with a variety of vehicle types including both registered and unregistered vehicles.

You will play a key role in ensuring accurate repair outcomes, fair repair and total loss decisions, effective cost control, and positive customer experiences.

## Key Responsibilities

- Assess vehicle damage via images, estimates, and reports
- Determine repair vs total loss outcomes using engineering judgement
- Establish appropriate repair methods in line with manufacturer guidelines
- Review estimates and challenge excessive costs
- Authorise repairs within SLA timelines
- Conduct vehicle valuations and assign correct salvage categories in accordance with the ABI code of practice
- Negotiate repair costs and settlements with stakeholders
- Ensure compliance with regulatory and procedural standards

## Skills & Experience

- Strong understanding of vehicle repair methods
- Experience with estimating systems (Audatex, Glassmatix, GT Motive, Escribe)
- Knowledge of manufacturer and Thatcham standards
- Strong commercial awareness and cost control
- Excellent communication and negotiation skills
- Ability to work independently and manage workload effectively

## Critical Requirements

- Proven experience in motor engineering
- Strong numeracy and reporting skills
- Proficient in Microsoft Office
- Ability to meet SLA and KPI targets

## Qualifications & Accreditation

- ATA VDA accreditation
- AQP / Salvage Categorisation certification
- IMI membership preferred

## Success Measures

- Quality and accuracy of engineering decisions
- Cost savings and leakage reduction
- SLA adherence
- Stakeholder satisfaction